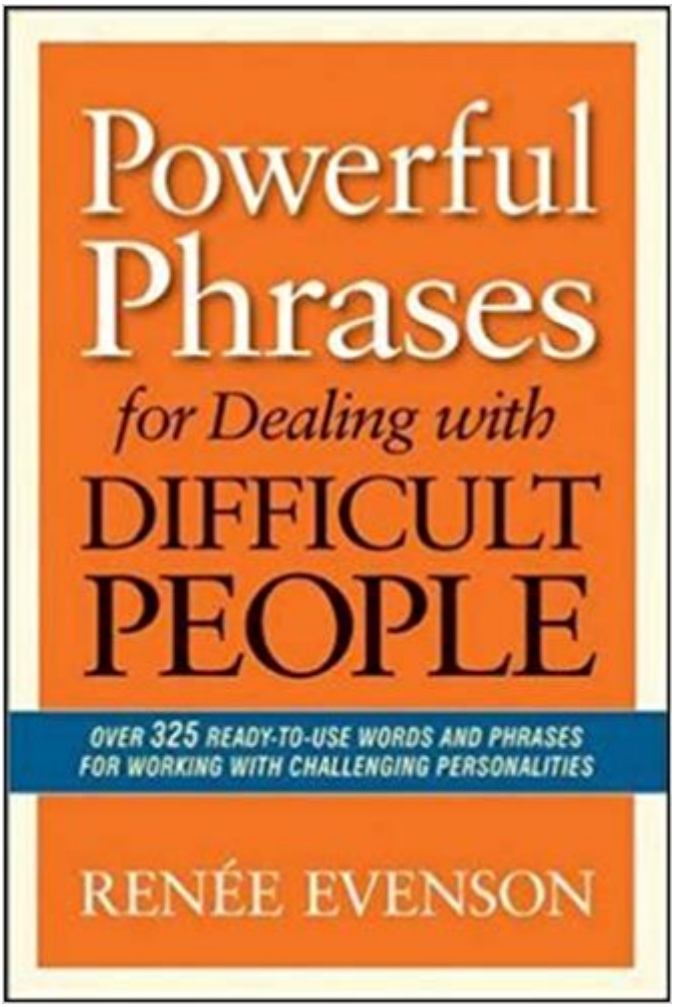
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Powerful Phrases For Dealing With Difficult People: Over 325 Ready-to-Use Words And Phrases For Working With Challenging Personalities




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Synopsis

Incompetent, lazy, spotlight-hogging, whiny, backstabbing, avoidant--there's no end to the personality challenges that impede workplace relationships. But interacting effectively with employees, colleagues, and bosses is essential for success.

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